

OVERVIEW

For more than 30 years, Project Helping Hand (PHH) has been able to help keep the lights on for members in need. PHH is a voluntary member contribution program, which provides limited funding – payable through community agencies throughout the co-op’s service territory – to those who need help paying their electric bills, i.e., members struggling to make ends meet. The program is an extension of Cooperative Principle 7: Concern for Community.

325

Average number of consumer-members assisted per year.

Number of members who donate through the “Round Up” program.

4,500

\$60,000+

Amount the co-op distributes annually to members in need.

For more information: call 1-800-726-2324 or visit adamsec.coop

This institution is an equal opportunity provider and employer.

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ELIGIBILITY

To receive help from Adams Electric’s PHH program, call Adams Electric at 1-800-726-2324 during regular business hours. You will be directed to the agency nearest your service location that administers the funds for the co-op.

Guidelines for PHH consideration:

- 1 Applicants must be a residential member of Adams Electric, and enrolled in PHH Round Up.
- 2 Applicants must provide proof of an outstanding balance and show proof that 25 percent of the past-due bill has been paid, with payment arrangements made for the remaining past due balance. If an account is currently disconnected, the past-due balance must be paid in full.
- 3 Applicants may be required to apply for LIHEAP/crisis assistance and/or provide proof of income to the funding agency.
- 4 Applicants may only receive funds from the agency in the county in which they reside and may only receive assistance up to two times per calendar year for a members’ primary residence.

Agency requirements may vary.

Note: Project Helping Hand donations directly help qualifying Adams Electric Cooperative members who are struggling to pay their electric bills. PHH is a fund of the Adams County Community Foundation and your donation is tax deductible to the extent allowed by law. Please check with your tax adviser on deductibility. Donors will receive acknowledgement of gifts over \$10 via a letter from the Adams County Community Foundation, which helps administer the co-op’s PHH program. The official registration and financial information of Adams County Community Foundation may be obtained from the Pennsylvania Department of State by calling toll-free, 1-800-732-0999. Registration does not imply endorsement.

10/2023

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HELPING HAND PROJECT



Adams Electric Cooperative, Inc.

® A Touchstone Energy® Cooperative

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YOUR CHANGE CAN CHANGE LIVES.
 Donate now at adamsec.coop

YOUR "CHANGE" CAN CHANGE LIVES!

Every October, during Co-op Month, Adams Electric makes an extra request of its members and employees to consider a special donation to Project Helping Hand. Our annual giving event aims to raise additional donations beyond the typical monthly donations collected through payroll deduction by employees and member contributions through Round Up. The drive increases the co-op's ability to help its consumer-members in need. Donations are requested on the bill statements in October and are also accepted online at adamsec.coop/project-helping-hand.

HOW ROUND UP FOR PHH WORKS

- ✓ Members may donate any time during the year by contacting the cooperative. Likewise, a member may pause or stop contributing whenever they wish.
- ✓ Through Round Up, if a member's electric bill totals \$85.36, they would be billed \$86. The bill would then note a 64-cent Round Up contribution to PHH.
- ✓ Round Up deductions are taken monthly from the member's electric bill.
- ✓ For tax purposes, annual donations to PHH, made through a member's electric bill are noted on the January bills each year. The total is for the previous year.



WAYS TO DONATE

- ✓ Register for Round Up on your October billing statement and the co-op will round your utility bill to the next dollar each month.
- ✓ Register for Round Up Plus on your October billing statement and the co-op will round your utility bill to the next dollar and add an additional \$1 (or designated amount) to your bill each month.
- ✓ Log on to your electric billing account through the SmartHub (bill view/bill pay) portal and opt-in to the "Round Up" program.
- ✓ Make a direct donation by sending a personal check payable to PHH, or return your Ownership Rewards check to PHH each year.
- ✓ Make a direct donation online through our third-party vendor, the Adams County Community Foundation. Visit the co-op's website, adamsec.coop/project-helping-hand and click on the "Donate Now" button. (Please indicate Project Helping Hand in the fund name when making your donation – it will show up on the confirmation page).

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